

INSPIRING LIVES. WIDENING HORIZONS.



**FACULTY OF
HOSPITALITY
& TOURISM**

SCHOOL OF HOSPITALITY

**SPREAD YOUR
GLOW AS A
HOSPITALITY
CONNOISSEUR**

BE BERJAYAN, BE POISED.



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Setting the bar for impeccable service through a career in global hospitality.

Be Poised

Master the art of serving in style in the prestigious arena of world-class hospitality.



The world of global hospitality has evolved tremendously in the last few decades and customers today are highly discerning and demand only the best in service. Hence, only those trained with a keen sense of understanding towards meeting this demand will be able to thrive in this exacting industry.

At the School of Hospitality

We have our fingertips on the pulse of what it takes to provide world-class customer satisfaction on all levels, and have thus tailored our curriculum to focus on ensuring that our students fully grasp this both conceptually, as well as practically.

In testament to our unwavering commitment and standards, we constantly pitch our students into real-world industry competitions to supercharge the honing of their skills. As a result, we are proud to state that they have won numerous accolades and awards on both national and international levels over the years, besting even professional industry players in the food and beverage industry.

We believe that our students are a cut above the rest because of our learning methodology that offers a dynamic combination of experiential education opportunities through the classroom, our five-star campus facilities, as well as through extensive real-world industry and competitive exposure.

It is our guiding philosophy and practice to bring out the best in every young aspiring hospitality professional under our wing, so that they will each raise industry standards and be an invaluable asset wherever they go.

This is why the School of Hospitality graduates are distinctively composed, dignified, self-assured, and very much sought-after even before they graduate. If a cultivated career in the prestigious world of hospitality is what you desire, enrol now and let the School of Hospitality be your training ground!

The Berjayan Advantage

Berjaya Immersion Methodology

In line with our philosophy of providing experiential learning, the School of Hospitality's Immersion Methodology ensures that exposure to real-world industry practices and professionals are prioritised as a key learning method for our students. From sessions with internationally-renowned guest lecturers, to participating in real-world events, activities and industry competitions, our students are awarded the privilege to learn hands-on in exclusive environments for optimum personal development at their craft.

Global Business Connections

Supported by Berjaya Corporation Group of Companies and global connections, our students enjoy the opportunity to be placed in prestigious internships and to have first job priority status for work placements within the group, as well as with other leading hotels and resorts around the world.

Five-Star City Campus

The School of Hospitality is located in the heart of Malaysia's bustling commercial city, Kuala Lumpur, within one of its thriving shopping centres, Berjaya Times Square. Immersed within our city campus equipped with five-star facilities, we offer fully custom-made live lab learning environments - complete with high-quality furnishings and state-of-the-art equipment for our students. They enjoy privileged access to the Coffee and Tea Academy, Executive Club Suite, a five-star fine dining restaurant 'Samplings On The Fourteenth', a Deli 'Upper East Side Café, an Oenology Laboratory, Pastry and Bakery Kitchens, as well as a Culinary Studio and Theatre.



Be A Part Of An Award Winning University College

BERJAYA University College received these awards in 2017.



World Gourmet Summit Awards of Excellence

**HOSPITALITY
INSTITUTION OF THE YEAR
(REGIONAL)**

March 27, 2017, Singapore



Kuala Lumpur Mayor's Tourism Awards

**GOLD AWARD
FOR
EDUCATION TOURISM**

May 23, 2017

Professional Accreditation

BERJAYA UC has received accreditation from the Institute of Hospitality, UK.



Institute of Hospitality

ACCREDITED

The Institute of Hospitality is the professional body for individual managers and aspiring managers working and studying in the hospitality, leisure and tourism (HLT) industry. The Institute works to unite professionals, promote best practice, enhance skills and raise the profile of the hospitality, leisure and tourism industry.

As an accredited Awarding Body, the Institute is a recognised and authoritative international body in the field of Accreditation and Endorsement for hospitality, leisure and tourism programmes of learning. The BERJAYA University College has been unconditionally accredited by the Institute, for a period of five years, until June 2022.

Membership of the Institute of Hospitality provides faculty, students and graduates of BERJAYA University College access to a wide range of benefits, promotes networking with industry contacts and helps members develop professionally to achieve their full potential.

The Institute's Education Membership Scheme (EMS) gives students access to valuable industry resources and contribute towards the students' academic and professional journey. Students will have the opportunity to access the online books and e-journals to carry out research-based coursework and projects. As members grow and succeed in their careers, the Institute awards designatory letters after the names of Institute Associates (AIH), Members (MIH) and Fellows (FIH). The post-nominals are recognised by the industry and acknowledge the members' qualifications, industry experience and commitment to their careers.

Graduates from Berjaya University College are eligible to apply for the Associate (AIH) grade of membership and following an assessment, may also meet requirements for the Member (MIH) grade.



Academic Affiliations

The School of Hospitality is affiliated with several prominent training providers to encourage international experiential learning.



WORLDWIDE
ALLIANCE



Professional Advisory Affiliations

With the sound advisory support made available through BERJAYA UC's global professional affiliates, our students' academic development is further enhanced.

Our Strength, Your Future

Supported by the Berjaya Corporation Group of Companies, the School of Hospitality students have the opportunity to gain immediate career advancements upon graduation by leveraging on our Group's global connectivity.



UNITED KINGDOM



**Berjaya Eden Park
London Hotel**



The Castleton Hotel

SEYCHELLES



**Berjaya Beau Vallon
Bay Resort & Casino**



Berjaya Praslin Resort

PHILIPPINES



Berjaya Makati Hotel

SRI LANKA



Berjaya Hotel Colombo



MALAYSIA



**Berjaya Times Square Hotel,
Kuala Lumpur**



Ansa Kuala Lumpur



**Berjaya Waterfront Hotel,
Johor Bahru**



Berjaya Penang Hotel



Berjaya Langkawi Resort



Berjaya Tioman Resort



Redang Island Resort



The Taaras Beach & Spa Resort



**The Chateau Spa & Organic
Wellness Resort, Berjaya Hills**



**Colmar Tropicale,
Berjaya Hills**

Foundation in **Hospitality**

JPT/BPP (R/010/3/0187) 01/19 (A 9390)

The Foundation in Hospitality is an intensive preparatory programme that develops the knowledge, skills and competencies required to succeed in your university studies. The modules make up the building blocks that focus on the Hospitality, Tourism and Services industries. You will be mentored on the skills essential to your learning and growth as an individual. This is to prepare you for a new and exciting life ahead as a Bachelor's Degree student at BERJAYA UC.

Why choose this programme?

Making the move from high school to college can be a difficult transition. To help you thrive in this new environment, the Foundation in Hospitality programme is designed to develop your knowledge, skills and competencies required to succeed in this first phase of your university education.

What can you expect from this programme?

The Foundation in Hospitality courses encompass all the necessary knowledge that new tertiary-level students need to adapt to their new learning environment.

You will be mentored in the skills essential to your learning and growth as an individual, to prepare you for a new and challenging life ahead as a University College student.

With these acquired tools, you will be on the fast track in pursuing a degree in the Hospitality, Tourism and Services industries.

PROGRAMME STRUCTURE

- Developing Critical Thinkers
- Discovering Arts and Culture
- English for Foundation Studies I
- English for Foundation Studies II
- English for Foundation Studies III
- Essentials of Service Operations
- Fundamentals of Hospitality, Tourism and Services
- Fundamentals of Marketing
- Insight to Hotel and Restaurant Operations
- Introduction to Commercial Studies
- Introduction to Finance
- Introduction to Mathematics and Statistics
- Introduction to Travel and Tourism Operations
- Learning Computer Applications
- University Life and Study Skills



ENTRY REQUIREMENTS

- SPM / O-Levels or equivalent with a minimum of 5 credits.
- UEC with a minimum of 3 credits.
- Applicants who possess other qualifications will be considered on a case-by-case basis.

INTAKES

January, May and September

DURATION

1 year (3 trimesters)



Diploma in Hotel Management

JPT/BPP (R/811/4/0120) 04/18 (A 9011)

The Diploma in Hotel Management programme covers all the major theoretical and practical components of hospitality operations. This comprehensive skills-driven programme enables you to acquire the mandatory operational skills and business acumen needed to successfully manage hospitality operations profitably, while adhering to world-class standards.

Why choose this programme?

You will be able to get a job anywhere in the world. Hospitality is a dynamic, fast-growing industry with a myriad of job opportunities and experiences world-wide. You will gain skills that are applicable to all aspects of the business, science and art of hospitality. This programme will also prepare you for supervisory roles in the industry.

What can you expect from this programme?

The School of Hospitality offers a hands-on, practical environment, immersion in-and- around Kuala Lumpur's lively hospitality industry, and lecturers with industry experience, know-how and networks. This is a fun, exciting and challenging programme.

You will be prepared for extensive career opportunities across industry sectors such as hotels, resorts, clubs, restaurants, cruise lines, contract catering, retail outlets, fast food restaurants, and many more.

PROGRAMME STRUCTURE

YEAR 1

- Advanced Cuisine & Restaurant Operations
- Bar, Beverage and Barista
- Computer Applications
- Cuisine and Restaurant Operations
- English for Academic Purposes
- Food and Beverage Cost Control
- Food and Beverage Operations
- Food Hygiene and Nutrition Alimentation
- Front Office Computerised System
- Introduction to Hospitality and Tourism
- Kitchen Operations and Hygiene
- Pastry and Baking
- Personal Development Skills
- Professional Development Skills
- Team Development Skills

YEAR 2

- Accommodation Management
- Accounting
- Entrepreneurship Development
- Internship
- Legal Aspects for Hospitality & Tourism
- Management
- Managing People in the Service Industry
- Managing Service Excellence
- Principles of Marketing
- Rooms Division Operations



INTERNSHIP

You will undergo a trimester of comprehensive internship training programme. It has been especially designed to give you an intensive hands-on learning experience within a challenging work environment.

ENTRY REQUIREMENTS

- SPM / O-Levels / UEC or equivalent with a minimum of 3 credits.
- Applicants who possess other qualifications will be considered on a case-by-case basis.

INTAKES

January, May and September

DURATION

2 years inclusive of a 16-week internship

COMPULSORY GENERAL COURSES (Mata Pelajaran Umum)

- Malaysian Studies 2 / Bahasa Melayu Komunikasi 1
- Moral Education
- Thinking Skills
- Community Services



Bachelor of **Hospitality Management (Hons)**

JPT/BPP (R/811/6/0134) 04/18 (A 9015)

The Bachelor of Hospitality Management (Hons) programme equips you with intellectual and leadership capabilities to allow you to move into a range of the international managerial positions within prestigious organisations.

Why choose this programme?

If you are interested in an exciting and adventurous industry, come and join the Bachelor of Hospitality Management (Hons) programme. Its relevant curriculum will provide you with dynamic and interactive experiential learning specific to the Hospitality industry.

In addition to theories, you will learn to manage different hotel services through our live laboratories: The Oenology Laboratory, The Coffee and Tea Academy, Upper East Side Café, Samplings on the Fourteenth and the Executive Club Suite.

These are vital lessons to learn while managing a hotel or resort business profitably.



What can you expect from this programme?

This programme is a specialised degree in Hospitality. You will develop the commercial expertise to give you the competitive edge needed to add value to your potential organisation. Also expect a hands-on practical environment, with immersion in-and-around the Hospitality industry as well as industry experienced lecturers with know-hows and networks.

You will have the opportunity to study a range of fundamental and specialised courses that will enable you to acquire and understand the key skills, concepts and techniques to succeed.

It will also provide you with an up-to-date academically challenging and relevant management education in the field of Hospitality.



**Institute
of Hospitality**

ACCREDITED



PROGRAMME STRUCTURE

YEAR 1

- Accounting
- Beverage Operations and Management
- Food and Beverage Management
- Food and Beverage Revenue Management
- Fundamentals of Management
- Introduction to Culinary and Kitchen Hygiene
- Introduction to Food and Beverage Operations
- IT Applications
- Personal Development Skills
- Principles of Marketing
- Professional Development Skills
- Rooms Division
- Team Development Skills

YEAR 2

- Business Statistics
- Economics
- Elective 1
- Elective 2
- Elective 3
- Elective 4
- Facilities Management
- Human Resource Management
- Legal Aspects for Hospitality and Tourism
- Revenue and Profit Management
- Rooms Division Management
- Service Quality Management
- Sustainable Operations in Hospitality and Tourism

YEAR 3

- Entrepreneurship
- Elective 5
- Honours Seminar Series
- Internship
- Project
- Research Methodology
- Strategic Hospitality Management

INTERNSHIP

You will undergo a trimester of comprehensive training in the internship programme. It has been especially designed to give you an intensive hands-on learning experience within a challenging work environment.

ENTRY REQUIREMENTS

- STPM / A-Levels or equivalent with a minimum of 2 principal passes.
- UEC with minimum 5 credits.
- Applicants who possess other qualifications will be considered on a case-by-case basis.

INTAKES

January, May and September

DURATION

3 years inclusive of a 16-week internship

COMPULSORY GENERAL COURSES (Mata Pelajaran Umum)

- Malaysian Studies 3 / Ethnic Relations
- Bahasa Melayu Komunikasi 2 / Islamic Civilisation and Asian Civilisation
- Academic Writing Skills
- Professional Ethics
- Social Responsibility

Student-Centred Learning

The BERJAYA Immersion Methodology, an integration of state-of-the-art facilities, high educational standards, and industry expertise, exposes students to learning practices that are innovative and student-centred. This Methodology supports students to think critically, learn to work in teams, solve problems collectively, gain theoretical knowledge and provides interaction with people of extensive industry experience.

The students have the opportunity to present their work to industry representatives through conferences or competitions, providing valuable cross-industry exposure and networking opportunities.



Samplings on the Fourteenth



Coffee & Tea Academy



Upper East Side Café



Oenology Lab



Memorandum of Understanding (MoU) with Hilton International Asia Pacific Pte Ltd

Students under BERJAYA UC's Bachelor of Hospitality Management (Hons) programme will have the privilege to master the ins and outs of hospitality management with the world renowned Hilton Hotels, via its talent development programme called the Hilton Class.

What Our Students Say

"It was the BERJAYA Immersion Methodology that convinced me to take up the courses here. The emphasis of "learning by doing" has moulded me to be an independent thinker. It is a unique feature that differentiates BERJAYA UC from other universities and university colleges. "

Rachel Tan Su Ping
Bachelor of Hospitality Management (Hons)



"Throughout the time I've spent in BERJAYA UC, I've gained priceless experiences, knowledge and skills. Thanks to BERJAYA UC and encouraging lecturers, I won 3rd place in the Nescafe Milano Coffee Championship 2013. The exposure and skills gained from joining competitions gave me confidence and the drive to succeed in all my undertakings."

Stephanie S'ng Sze Yi
Diploma in Hotel Management

Beverage study was my favourite subject that has given me a platform and opportunity to take part in many competitions. My lecturers are also my mentors. Whenever we need guidance, they are always ready to give us advice based on theories and their own experiences as well. They are always supportive during competitions and our classes are conducted in a very interactive way. I enjoy practical classes the most as we get hands-on experiences and through this we learn much more than we can ever learn from just books and theories."

Lim Daw Son
Bachelor of Hospitality Management (Hons)



Grooming Champions

Winning is an attitude we cultivate at the School of Hospitality. However, we don't strive to win just for winning's sake, we work towards fostering within our students a true passion and dedication to master their craft competently, and it shows in the poise, confidence and grace by which they continuously sweep up award after award, many a time besting even industry professionals with decades of experience under their belt. At the School of Hospitality, we strive to groom champions and we are committed to do so for many years to come!



Careers @ Hilton Live 2017



MONIN Cup 2017



Most Outstanding Team in Catering Services - Culinaire Malaysia 2015

Our Guests. Who's Who?

It has been an exciting journey since we first began, building up our network of friends and professional partners. Let's meet some of the individuals and celebrities who have paid a visit to our lifestyle cosmopolitan city campus.



Robert Rainford - Host "License To Grill"



Gordon Ramsay



Alvin Leung



Haakon, Crown Prince of Norway Visit

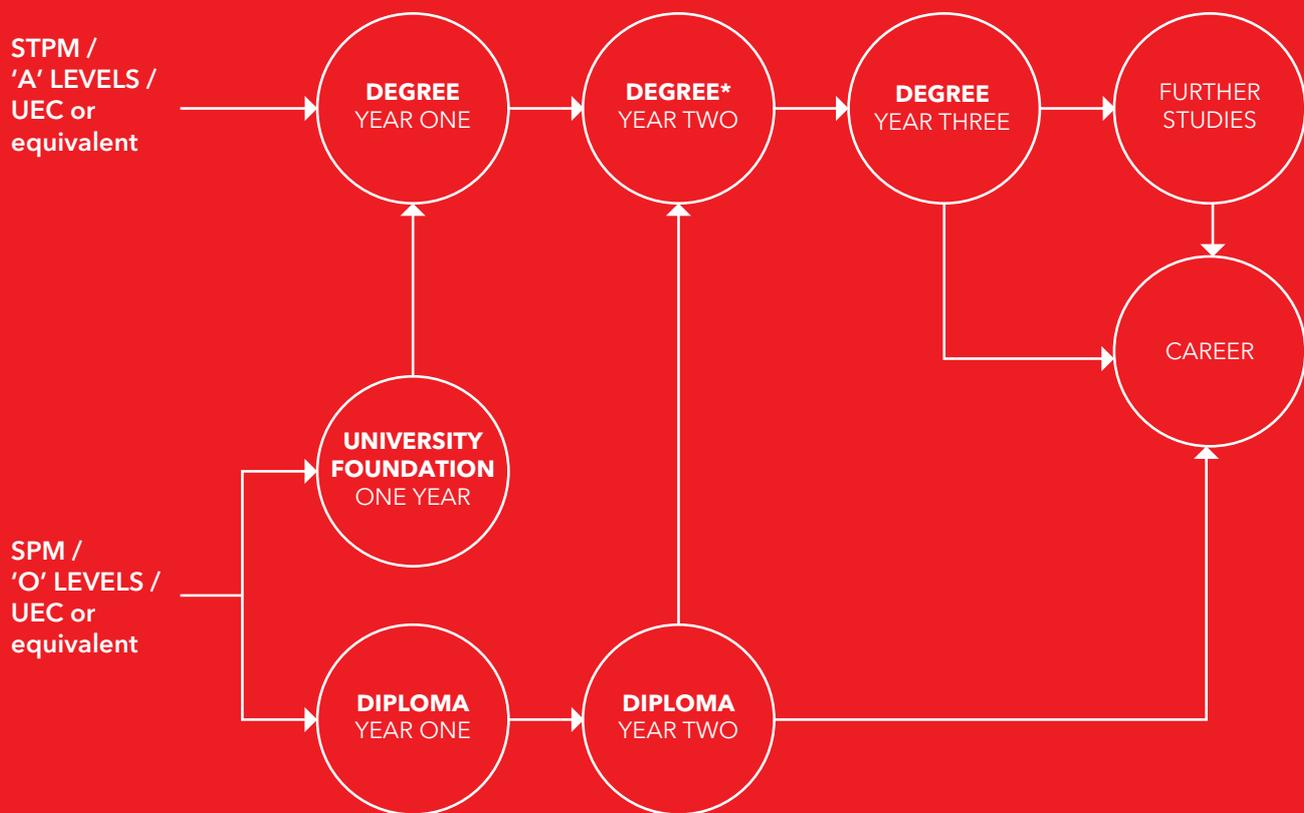


Bake with Anna Olson



Autumn Treasures with Martin Yan

Career Pathways



[*] Diploma holders are eligible for transfer of credits up to 30% into a degree programme.

Career Opportunities

DIPLOMA GRADUATES

- Banquet Manager
- Restaurant Manager
- Chief Concierge
- Front Office Manager
- Executive Housekeeper
- Facilities Manager
- Entrepreneurs
- Franchise Owner
- Leisure and Activity Manager
- Bar Manager
- Sommelier
- Outlet Manager
- Service Executive
- Project Manager

DEGREE GRADUATES

- General Manager
- Resident Manager
- Resort Manager
- Club Manager
- Catering Manager
- Events Manager
- Guest Services Manager
- Group Reservations Manager
- Director of Spa Operations
- Director of Food and Beverage
- Director of Sales and Marketing
- Director of Communications
- Director of Rooms
- Director of Operations
- Director of Revenue

Five-Star City Campus

Situated in the heart of Kuala Lumpur, the BERJAYA University College campus is designed to enhance your educational experience, every step of the way.

As a premier university campus, the reception presents itself with the look and feel of a 5-Star hotel. Recreating the mood of an actual working environment allows learning to remain conducive at all times.



BERJAYA UNIVERSITY COLLEGE

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Faculty of
Hospitality
& Tourism

SCHOOL OF HOSPITALITY

BE DISTINCTIVE
BE EXCELLENT
BE WORLD-CLASS
BE BERJAYAN

A MEMBER OF



BERJAYA

BERJAYA University College

DKU007(W)

(Formerly known as BERJAYA University College of Hospitality)